

EXCEPTIONAL WELLNESS
DESERVES EXCEPTIONAL CARE.

SERVICE • SUPPORT • WARRANTY • PARTS • CARE

WELCOME TO MY JACUZZI™

The delivery of your Jacuzzi® isn't the end of our relationship. It's the beginning.

When you choose Jacuzzi® South Florida, you're not simply purchasing a hot tub. You're investing in relaxation, recovery, wellness and time with the people who matter most.

And we believe that investment deserves to be supported.

That's why we created MY JACUZZI™.
A dedicated ownership experience designed around one simple promise:

WE'RE HERE FOR YOU.



YOUR JACUZZI. YOUR TEAM.

Owning a Jacuzzi® should feel effortless.
If you have a question, need assistance, require service or simply want advice on caring for your Jacuzzi®, you shouldn't have to figure out who to call.
You have MY JACUZZI™.
One dedicated team focused on helping you enjoy your Jacuzzi® ownership experience.

FROM DELIVERY FORWARD.



01

WELCOME & ORIENTATION

- ✓ Your Jacuzzi® journey begins before it arrives.
- ✓ Our team helps prepare you for delivery, understand what to expect and become familiar with your new Jacuzzi®.
- ✓ Because the first thing you should want to do after installation is enjoy it.



02

DEDICATED SUPPORT

- ✓ Questions happen.
- ✓ We're here when they do.
- ✓ From operation and settings to troubleshooting and general ownership questions, MY JACUZZI™ gives you a dedicated resource whenever you need assistance.



03

SERVICE

- ✓ When your Jacuzzi® needs professional attention, we'll help coordinate the appropriate service.
- ✓ Our goal is simple:
- ✓ Understand the issue – Find the solution – Get you back to enjoying your Jacuzzi®.





WARRANTY SUPPORT

- ✓ If your Jacuzzi® requires warranty assistance, you won't have to navigate the process alone.
- ✓ MY JACUZZI™ helps coordinate warranty matters and communication related to your spa.



PARTS & ACCESSORIES

- ✓ Filters. Covers. Water care. Accessories. Replacement components.
- ✓ We'll help identify what your Jacuzzi® needs and make ownership as convenient as possible.



WATER CARE

- ✓ Beautiful water should be part of the experience. Our team can help you understand the routine, products and care required to keep your Jacuzzi® clean, clear and ready whenever you are.

THE SALE IS
ONE DAY.
THE RELATIONSHIP IS
FOR YEARS.

We believe the true measure of a Jacuzzi® retailer isn't simply how you feel when you purchase your spa.

It's how you're treated after you own it.

That's why MY JACUZZI™ exists.



TO ANSWER



TO ASSIST



TO SOLVE



TO CARE

And to help make owning your Jacuzzi® as enjoyable as being in it.

MY JACUZZI™

Your Jacuzzi - Your Wellness - Our Commitment.

ONE CALL. ONE EMAIL. ONE TEAM.

When you need us, you shouldn't have to search for the right department.

Simply contact MY JACUZZI™.

Tell us what's happening & We'll take it from there.

MY JACUZZI™

Service • Support • Warranty • Parts • Care



EMAIL US
myjacuzzi@jacuzzisfl.com



CALL US
754.295.4395
954.809.9148

FOR FASTER ASSISTANCE, PLEASE PROVIDE



YOUR NAME



JACUZZI® MODEL
& SERIAL #



BRIEF DESCRIPTION
OF WHAT YOU NEED



INSTALLATION ADDRESS



PURCHASE DATE



PHOTOS OR VIDEO ARE
ALWAYS HELPFUL WHEN
APPLICABLE

